

Equinat-USA.com **Equinat Ultrasalve Frequently Asked Questions**

Before Using DOUBLE Patch Test

First choose an area on your horse where the skin is normal (on the body, not on the legs). Apply a small amount of ointment and observe over 24 hours. If there is any sign of reaction (ie redness, irritation or swelling), avoid using any more of the ointment, and contact us for a refund. The skin will return to normal in a couple of days. **If after 24 hours there is no sign of any reaction, REPEAT the test, and check after 12 - 24 hours.** After this time it safe to use on any sores.

What is Equinat Ultrasalve ointment?

Ultrasalve is a premium first aid ointment, which contains only high quality natural ingredients. It also doesn't contain any petroleum ingredients, so it is very conditioning for your horses skin.

What should I use Ultrasalve for?

Ultrasalve is an entirely natural advanced antibacterial ointment for all sores & cuts that do not require veterinary attention. It is particularly good for reoccurring or persistent problems such as sores on heels and cracks behind the knees.

Is there anything I shouldn't use it for?

If your horse has sore areas that are weepy and crusty, we recommend that you use our Aromaheel ointment instead, which is specifically for this problem.

Could my horse be allergic to Ultrasalve?

It is very rare that a horse is sensitive to Ultrasalve, however despite being entirely natural, it is possible for sensitive horses to be allergic to even natural ingredients. If you have a very sensitive horse, we advise that you carry out a double patch test (see above) before use.

How do I use the Ultrasalve?

Ultrasalve is quick and easy to use. Initially clean the area, and then gently apply the ointment once or twice a day. Before each following application gently clean the wound, and wipe off any remaining ointment. For minor sores gently rub the ointment into the skin and then apply a thin layer over the top.

Can I use a dressing over the wound?

Ultrasalve has been designed to be used without the need for a dressing, however it can be used with a dressing if preferred. If you are dressing the lower legs, please ensure that the dressings don't trap moisture against the legs, as this could contribute to mud fever.

What if it doesn't help my horse?

We are sure that like our other customers you will find that Ultrasalve is a fantastic addition to your horse's first aid kit, and invaluable to have on hand for all mishaps. In fact most people wonder how they ever managed without it. However we do understand that each horse is individual, therefore we offer a money back guarantee on this product and will willingly refund in full if you are not delighted with the results.

Can it be used on other animals?

Ultrasalve has been developed and tested specifically for use on horses only, and we do NOT recommend that it be used on other animals. **Equinat-USA.com** also offers a similar product for using on dogs.

If you don't believe this product has helped your horse, just send back the unused portion *within 30 days of receiving it* - and once we receive it back - we'll issue you a refund on the product price minus the shipping cost. Empty containers will NOT be issued a refund.

*PetNat Dermacton and Equinat products sold on **Equinat-USA.com** are manufactured in the UK – these products are not intended to diagnose, treat, cure or prevent any disease and are not recommended for any problems which require veterinary attention, if in any doubt, always consult your veterinary surgeon.*

