



## Equinat-USA.com Dermacton Information sheet

### **I don't want to use steroids on my dogs. Does Dermacton contain steroids?**

No. Dermacton does not contain steroids or drugs of any kind, and only contains only high quality natural ingredients. It is also very skin conditioning, and doesn't contain any petroleum ingredients.

### **Could the cream irritate my dog's sensitive skin?**

Dermacton is entirely natural and has been specially developed to be as hypoallergenic as possible even for dogs with sensitive skin. Having said this, although unlikely, it is possible rarely for a dog to be sensitive to even natural ingredients, therefore we do always recommend performing a patch test prior to use (see below). Dermacton is for external use only, it is not for use in or on eyes, inner ears, genitals or any area with mucus membranes.

### **How do I apply Dermacton, and how often?**

We advise that Dermacton be applied up to 3 times a day as required. Ensure that when you apply the cream you gently rub it in until it is fully absorbed into the skin. **With the spray, place the nozzle into the fur by the skin, rather than spraying on top of the hair.** Then rub the spray lotion through the itchy sore area. Ideally, apply it before your dog is distracted – such as just prior to a walk, play or feeding. This ensures that the cream/spray has chance to start working and soothe the irritation and itching, which in turn will deter your dog from further licking, by helping to break the itch-lick cycle.

### **Can the cream be used on broken skin?**

Yes, Dermacton is safe to use on sore or broken skin (*after patch testing – see below*). It will soothe and promote rapid natural regeneration of healthy skin tissue. If however your dog has an actual wound, we would recommend using our Ultrasalve wound product for the fastest healing.

### **What if my dog tries to lick it off?**

The cream/spray lotion will not harm your dog, however obviously you need to stop your dog licking as much as possible so that the cream stays on and does its work. The ingredients in the Dermacton will naturally deter many dogs from licking, however if your dog is a persistent licker it is useful to apply the cream or spray prior to them being distracted – such as just prior to a walk, play or feeding.

### **What if it doesn't help my dog?**

Dermacton has been hugely successful in helping many dogs with persistent skin problems. However we do understand that each dog is individual and there are a multitude of different skin problems, therefore we offer a 100% money back guarantee on this product. If you don't believe this product has helped your dog, just send back the unused portion *within 30 days of receiving it* - and once we receive it back - we'll issue you a refund on the product price minus the shipping cost. Empty containers will NOT be issued a refund.

### **Can it be used on other animals?**

This product has been developed and tested specifically for use on dogs only, and therefore we do not recommend that it be used on other animals.

### **How to perform a double Patch Test**

To ensure that your dog isn't sensitive to the cream; **First choose an area on your dog where there is as little hair as possible, and where the skin is normal.** Apply a small amount of cream and observe over 24 hours. If there is any sign of reaction (ie redness or irritation), avoid using any more of the cream, and contact us for a full refund. The skin will return to normal in a couple of days. If after 24 hours there is no sign of any reaction, **repeat the test**, over the next 24 hours. After 48hrs with no reaction on healthy skin, it is safe to use on any irritated or sore skin.

***PetNat Dermacton and Equinat products sold on Equinat-USA.com are manufactured in the UK – these products are not intended to diagnose, treat, cure or prevent any disease and are not recommended for any problems which require veterinary attention, if in any doubt, always consult your veterinary surgeon.***